

ITC Team Member #1

Introduction

ITC Subcontractor is a senior executive with leadership, policy and budgetary experience in both the private and public sectors. He has testified before Congress, addressed executives in national and international forums and his commentary has been quoted in national publications. He has been a senior vice president in the private sector, political appointee-agency director and Senior Executive Service federal civil servant in crisis and emergency management positions.

ITC Subcontractor has held Top Secret government clearances with special compartments. These clearances allowed him access to national security information, specialized operations facilities and allowed for his oversight of White House Weapons of Mass Destruction (CBRNE) staff training as the FEMA training institute superintendent.

ITC Subcontractor is a proactive, results-oriented, problem solving leader with comprehensive senior management, strategic and tactical planning, coaching, crisis management and relationship building experience Built/developed strong, effective, award winning teams/programs, established working partnerships, instituted productivity/cost effectiveness programs, benchmarked technologies and effectively managed crises Hands-on operations manager, customer-focused leader recognized for "getting the job done well". The following characterize the skill sets he brings to an organization:

"2005-06" Activities

> March 06 Keynote speaker for mid-Atlantic insurance seminars on pandemic flu readiness and Katrina Lessons Learned. > Team leader for major national capital region hospital corporation readiness improvement initiative. > November 05 – Keynote speaker Washington County Maryland Local Emergency Planning Committee Annual Outreach Conference, topic: planning for U.S. terror methods delivery of the future. Panelist/speaker at the Global Information Telecommunications Conference for Humanitarian Agencies (Wash DC). > September – Hurricane Katrina response supporting IBM Corporation. Locations/activities include State EOC, LSU System Offices, commercial clients and State Dept. of Adm. > Summer – key member of a team that completed an extensive emergency management program gap analysis and the first Departmental Emergency Operations Plan for a major New York City agency. > May - Keynote Speaker on terrorism themes for the Maryland Emergency Management Agency Annual Emergency Management Conference, Topic: "The Future of Emergency Management". > April – conducted hazard analysis update for the major data center for one of the big 3 U.S. railroads. > February - worked on a high level team that completed a mid-course correction expedient management review requested by the project director of a \$2.57B 10 year Nordic countries banking expansion project for the world's largest information management company. The team reviewed management and organizational transition readiness. > January - worked

for weeks in Sri Lanka with the Presidents Office advising on organizational and program management changes needed to move the national emergency management program forward from the tsunami event. Advised the President of Sri Lanka's CIO & staff on post tsunami government emergency management organization. Concepts developed used to brief President's Clinton & Bush at their visit, with President Clinton requesting extra copies.

Experience Highlights

Senior Vice President - Marsh, Inc., Crisis Consulting Practice. Advised highly capitalized clients in the energy, government, and defense contracting sectors on strategic and corporate crisis program design impacting corporate governance. Expert in operations, exercising, planning & training policy. Project examples: Big-4 defense contractor – business risk assessment; enterprise preparedness policy; global emergency planning guide; workshop facilitator; corporate crisis management plan; design enterprise-wide training program. Top 10 Energy sector companies – corporate crisis plans and guidance manuals review; exercise development and evaluation; conference speaker; corporate crisis management plan; executive consultation; led interviews and focus groups; capability assessments; incident command training materials; and threat management team manual. Local government – emergency operations plan annexes development guide, plan review and small business continuity plan.

- Senior Associate, Booz Allen Hamilton: For the U.S. Army Soldier Biological Chemical Command (SBCCOM) – led strategic planning for the Commanding General and senior official on major crisis exercises. Projects Led: Command merger support planning for 6500 employee reorganization, communications office plan and 2010 strategic plan (technology, human resources, innovation and knowledge management). August 2001 exercise coordinator for 6 state western region civil support exercise (state-local government anthrax scenario). Base EOC development projects.
- Senior Federal Emergency Management Agency (FEMA) Liaison to US Army SBCCOM & Deputy Director, US Chemical Stockpile Emergency Preparedness Program. Managing \$1B program life cycle costs involving 10 states, 40 counties and federal agencies. Responsibilities for: staff supervision, government operations, personal protective equipment allocations and requirements, citizen shelter and evacuation safety planning, operations center design/allocation/approval, exercise evaluation, capability assessments, training programs design and implementation, exercise design and technical operations.
- Director, Pennsylvania Emergency Management Agency: gubernatorial appointee, \$100M annual budget. Installed first U.S. statewide satellite based communications & warning system. Civil military support activities with National Guard and full time services. Local-state-federal plans standards, integration and evaluation. 9-1-1 program administration. Statewide haz mat

legislation passage, standards, grants management and haz mat team evaluations.

Pennsylvania ... "most technologically advanced emergency management agency in the country," The Wall Street Journal.

Assistant Associate Dir. for Programs and Academics, U.S. Senior Executive Service (SES) FEMA, (promotion): Long range academic planning for the National Fire Academy and Emergency Management Institute. FEMA award for Meritorious Service for concept, curriculum and delivery system for legislatively required national haz mat training following Bhopal India disaster.

Awarded the FEMA "Meritorious Service" Award, for new chemical emergency preparedness training programs and curricula.

Superintendent for Emergency Management Institute, SES FEMA. Responsible for all field and resident training programs – faculty selection, budget (\$25M) and quality assurance. White House personnel classified WMD individual protection training.

Director, Wisconsin Division of Emergency Management: gubernatorial appointee, responsible for emergency police services, nuclear power plant safety planning-training-exercising, all-hazards response plans & operations, and standards & evaluation of county plans.

Successful Preparedness & Response Track Record

- Managed complex projects in both public and private sectors, to include Presidential Disaster Declarations.
- Conducted the response to the second largest inland waterway oil spill in U.S. history – Ashland Oil Spill, Pittsburgh, USA.
- Crisis evacuation plans development: Philadelphia, Milwaukee and Pittsburgh.
- Led the Pennsylvania state response to the Three Mile Island intruder incident and major participant in the subsequent Nuclear Regulatory Commission investigation.
- Led the multi-agency state organization for participation in the Federal Field Exercise #3 for nuclear power plant safety. Led over three dozen nuclear power exercises.
- Led the largest real-time prison riot evacuation in the US history – White Hill Prison, PA.
- Led state response to the USAir 424 (*no survivors*) crash six miles from airport. This was the first U.S. air crash site to be treated as a bio-hazard recovery event.
- First person in the US to serve as politically appointed state emergency management director in two states for governors of different political parties, has testified before Congress several times, high level security clearances.
- Assistant to the Governor-Wisconsin for special political projects: prison safety, Chairman Blue Ribbon Commission on Forest Fire Fighting, prison siting, constituent relations, state lead for Cuban refugee Mariel Boatlift.

- Administrative and faculty positions at the University of Utah and University of Southern Colorado. (Included residence hall student and facility paramedic and safety programs, earthquake planning and emergency evacuations.)

Education

MBA, University of Wisconsin-Whitewater (Emphasis: Marketing)

BA, University of Wisconsin-Stevens Point (Double Major - Business and Economics)